

Mercedes-Benz Financial Services

DEALER MARKETING PORTAL

Account Overview & Instructions

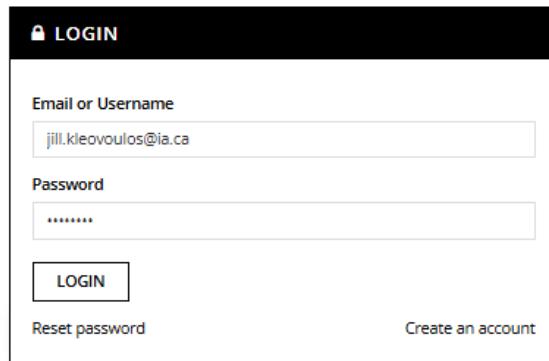


Login

1. Direct to website www.mbfirstclassprotection.c17media.com

Mercedes-Benz Financial Services

How-To Guide
How-To Guide (French)



The image shows a login interface with a black header containing a lock icon and the word 'LOGIN'. Below the header is a white form area. The first field is labeled 'Email or Username' and contains the text 'jill.kleovoulos@ia.ca'. The second field is labeled 'Password' and contains a series of five asterisks. Below these fields is a 'LOGIN' button. At the bottom left is a 'Reset password' link, and at the bottom right is a 'Create an account' link.

2. Enter your username (your email) and password.

- a) **Your password to start will be Welcome1**
- b) If you do not have access, click on “Create an account” to obtain permission to access the website.

Storefront

Navigation Outline

1. Home- Access the product category page
2. My Account- Edit any addresses associated with your account
3. Shopping Cart- Accesses the items currently in your shopping cart
4. Logout- Log out of your account
5. Order History- Accesses your order history
6. Saved- Accesses your saved items

Welcome Jill

My Account Order History Saved Logout

Mercedes-Benz Financial Services

Search Site

5 Items / \$0.00

HOME | MY ACCOUNT | LOGOUT | SHOPPING CART

1 2 4 3

Brochures

Placemats

Sales Sheets

Dealer Guides

Training

VIEW ITEMS

VIEW ITEMS

VIEW ITEMS

VIEW ITEMS

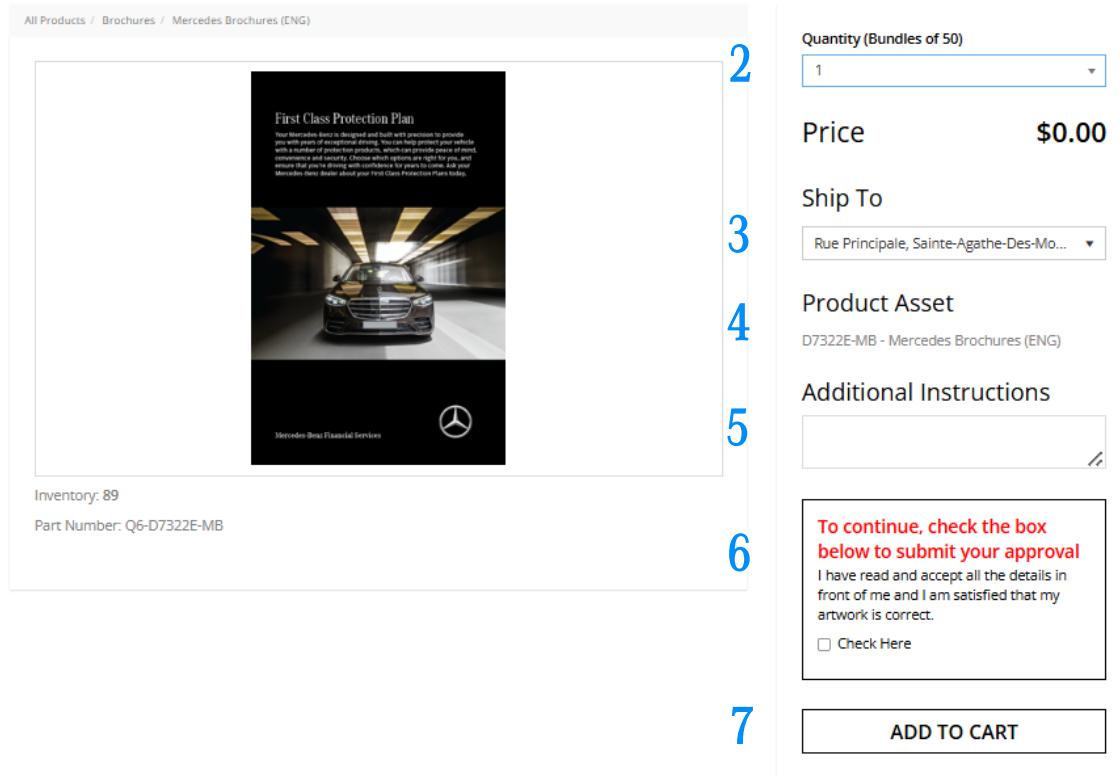
VIEW ITEMS

Ordering Products

1. From the product catalogue, select a category and product
2. All product qty will be restricted to 1 qty / month
3. Under “Ship to”, select the address where you would like your order shipped.
4. If you wish to download a soft copy click on “Download” under “Product Assets”
5. Add any additional instructions you’d like the printer to note.
6. Once all the information has been filled in and reviewed, select the box “Check Here” to confirm.
7. Then select “Add to Cart”.
8. Return to “Home” and repeat all steps to add other items to the cart for this order.



Mercedes Brochures (ENG)



1. From the product catalogue, select a category and product

2. All product qty will be restricted to 1 qty / month

3. Under “Ship to”, select the address where you would like your order shipped.

4. If you wish to download a soft copy click on “Download” under “Product Assets”

5. Add any additional instructions you’d like the printer to note.

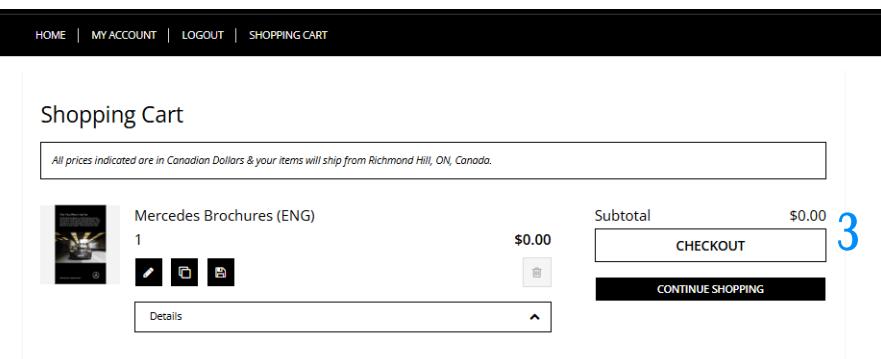
6. Once all the information has been filled in and reviewed, select the box “Check Here” to confirm.

7. Then select “Add to Cart”.

8. Return to “Home” and repeat all steps to add other items to the cart for this order.

Checkout Process

1. Click on the Shopping Cart icon on the top right corner of the page.
2. This is your shopping basket. Here you will have the opportunity to review all items in your cart.
3. Once you have confirmed all items are correct, click the “Checkout” button.
4. At the Shipping page you will also be able to enter the name of the recipient of the order and select the address the items will be shipped to by clicking “+ or magnifying glass”. Your dealership address has already been added to the list and will be the default address for shipping.



HOME | MY ACCOUNT | LOGOUT | SHOPPING CART

Shopping Cart

All prices indicated are in Canadian Dollars & your items will ship from Richmond Hill, ON, Canada.

Mercedes Brochures (ENG)	1	\$0.00	Subtotal	\$0.00
	<input type="button" value="Edit"/> <input type="button" value="Delete"/> <input type="button" value="Details"/>		<input type="button" value="CHECKOUT"/>	<input type="button" value="CONTINUE SHOPPING"/>

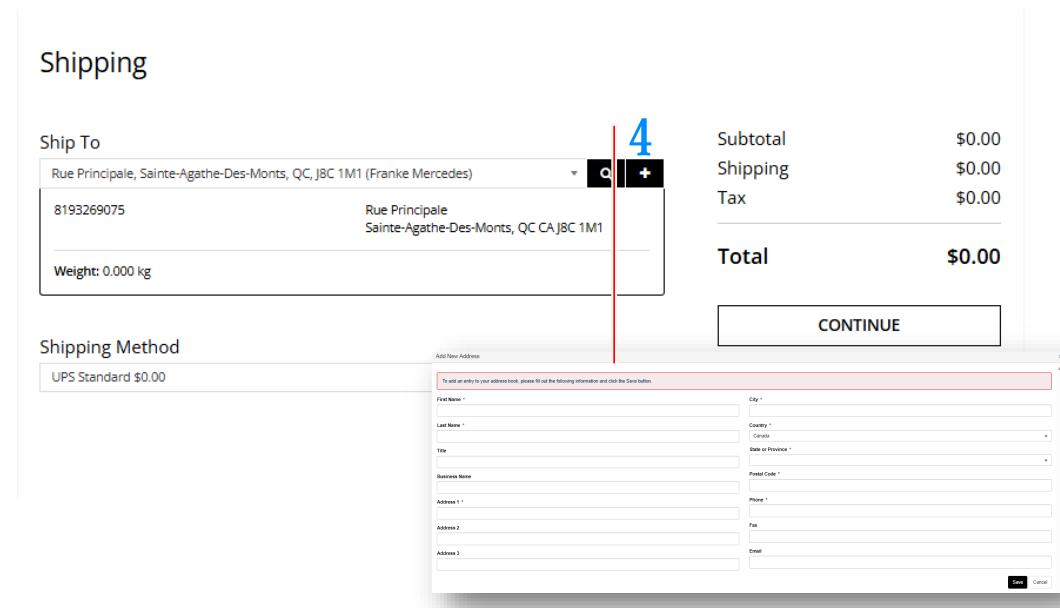
Welcome Jill

Mercedes-Benz Financial Services

Search Site

My Account Order History Saved Logout

HOME | MY ACCOUNT | LOGOUT | SHOPPING CART



Shipping

Ship To

Rue Principale, Sainte-Agathe-Des-Monts, QC, J8C 1M1 (Franke Mercedes)

8193269075

Rue Principale
Sainte-Agathe-Des-Monts, QC CA J8C 1M1

Weight: 0.000 kg

Subtotal \$0.00

Shipping \$0.00

Tax \$0.00

Total \$0.00

CONTINUE

Shipping Method

UPS Standard \$0.00

Add New Address

The next screen will display your address book, please fill in the following information and click the Save button.

First Name *	City *
Last Name *	Country *
Title	Province *
Business Name	Postal Code *
Address 1 *	Phone *
Address 2	Fax
Address 3	Email

Save Cancel

Order History

To review any order made on your Account, click on “History”

1. To view an order select “View”
2. To track your order, please click on the tracking number under “Shipments”



Order History

